

# 2024 Summary of Benefits

## Molina Medicare Complete Care Select HMO D-SNP

Ohio H9955-003

Serving Adams, Allen, Ashland, Athens, Auglaize, Brown, Butler, Carroll, Champaign, Clark, Clermont, Clinton, Columbiana, Coshocton, Crawford, Cuyahoga, Darke, Defiance, Delaware, Erie, Fairfield, Fayette, Franklin, Fulton, Gallia, Geauga, Greene, Guernsey, Hamilton, Hancock, Hardin, Harrison, Henry, Highland, Hocking, Holmes, Huron, Jackson, Jefferson, Knox, Lake, Lawrence, Licking, Logan, Lorain, Lucas, Madison, Mahoning, Marion, Medina, Meigs, Mercer, Miami, Monroe, Montgomery, Morgan, Morrow, Muskingum, Noble, Ottawa, Paulding, Perry, Pickaway, Pike, Portage, Preble, Putnam, Richland, Sandusky, Scioto, Seneca, Shelby, Stark, Summit, Trumbull, Union, Van Wert, Vinton, Warren, Washington, Williams, Wood and Wyandot

**Effective January 1 through December 31, 2024**





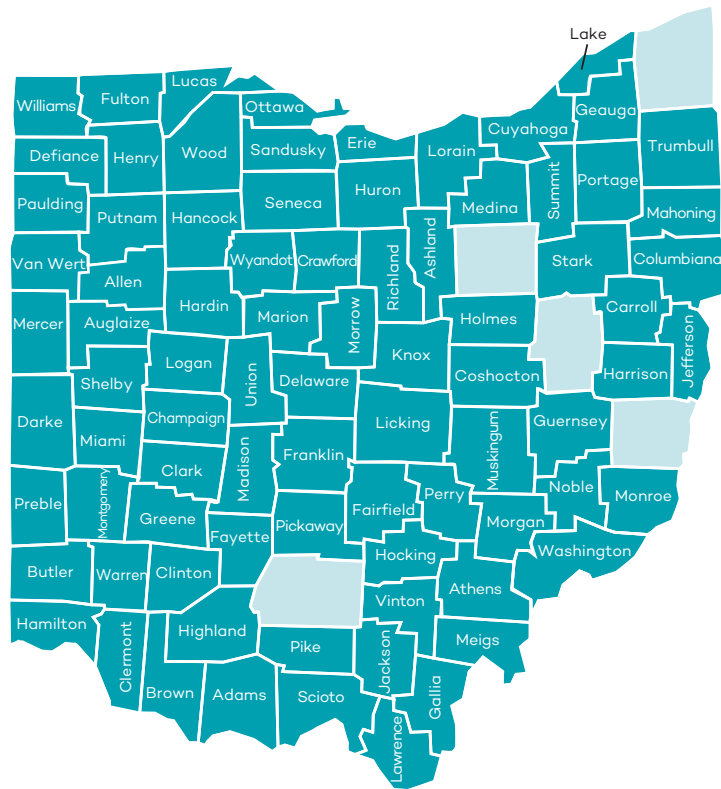
# Introduction to the Summary of Benefits

## **Molina Medicare Complete Care Select**

Thank you for considering Molina Healthcare! Everyone deserves quality care. Since 1980, our members have been able to lean on Molina. Because today, as always, we put your needs first.

This document does not include every benefit and service that we cover or every limitation or exclusion. To get a complete list of services, please refer to the Evidence of Coverage (EOC). A copy of the EOC is located on our website at [MolinaHealthcare.com/Medicare](https://MolinaHealthcare.com/Medicare). You can also call Member Services at (866) 472-4584, TTY/TDD 711 and we will mail you a copy.

To join our plan, you must be entitled to Medicare Part A, be enrolled in Medicare Part B and Medicaid by Ohio Department of Medicaid (ODM), and live in our service area. Our service area includes the following counties in Ohio: Adams, Allen, Ashland, Athens, Auglaize, Brown, Butler, Carroll, Champaign, Clark, Clermont, Clinton, Columbiana, Coshocton, Crawford, Cuyahoga, Darke, Defiance, Delaware, Erie, Fairfield, Fayette, Franklin, Fulton, Gallia, Geauga, Greene, Guernsey, Hamilton, Hancock, Hardin, Harrison, Henry, Highland, Hocking, Holmes, Huron, Jackson, Jefferson, Knox, Lake, Lawrence, Licking, Logan, Lorain, Lucas, Madison, Mahoning, Marion, Medina, Meigs, Mercer, Miami, Monroe, Montgomery, Morgan, Morrow, Muskingum, Noble, Ottawa, Paulding, Perry, Pickaway, Pike, Portage, Preble, Putnam, Richland, Sandusky, Scioto, Seneca, Shelby, Stark, Summit, Trumbull, Union, Van Wert, Vinton, Warren, Washington, Williams, Wood and Wyandot.



Molina has a network of doctors, hospitals, pharmacies, and other providers. Except in emergency situations, if you use providers that are not in our network, we may not pay for those services. If you want to compare our plan with other Medicare health plans, ask the other plans for their Summary of Benefits or use the Medicare Plan Finder at [medicare.gov](https://www.medicare.gov).

For coverage and costs of Original Medicare, look in your current “Medicare & You” handbook. View it online at [medicare.gov](https://www.medicare.gov) or get a copy by calling **1-800-MEDICARE (1-800-633-4227)**. TTY users should call 1-877-486-2048. If you have any questions, please call our Member Service team at **(866) 472-4584, TTY/TDD 711**, 7 days a week, 8 a.m. to 8 p.m., local time.

## About Medicare

Medicare is health insurance for people who are 65 years old or older, or who are under 65 years old with certain disabilities.

Original Medicare is a Federal Insurance Program. It pays a fee for your care directly to the doctors and hospitals you visit. Original Medicare does not cover most preventive care and has unpredictable out-of-pocket expenses.



**Medicare Part A (Hospital Insurance)** covers inpatient care in hospitals, skilled nursing facilities, hospice care, and some home health care services.



**Medicare Part B (Medical Insurance)** covers certain doctors' services, outpatient care, medical supplies and preventive services.



**Medicare Part C (Medicare Advantage)** is an all-in-one alternative to Original Medicare. Medicare Advantage plans include Parts A, B and usually Part D. Some Medicare Advantage plans may have lower out-of-pocket costs than Original Medicare and may cover extra benefits that Original Medicare doesn't – like dental, vision or hearing. Medicare pays a fixed fee to the plan for your care, and then the plan directly pays the doctors and hospitals. Medicare Advantage has predictable out-of-pocket expenses and offers preventive care and care coordination.



**Medicare Part D (Prescription Drug Coverage)** helps you pay for drugs you get from a pharmacy.

## Medicaid Dual Eligibility Coverage Categories

- **Qualified Medicare Beneficiary (QMB):** Medicaid pays your Medicare Part A and Part B premiums, deductibles, coinsurance, and copayment amounts only. You receive Medicaid coverage of Medicare cost share but are not otherwise eligible for full Medicaid benefits.
- **Specified Low-Income Medicare Beneficiary (SLMB):** Medicaid pays your Medicare Part B premium only. You are not eligible for other Medicaid benefits.
- **Qualifying Individual (QI):** Medicaid pays your Medicare Part B premium only. You are not otherwise eligible for Medicaid benefits.
- **Qualified Disabled and Working Individual (QDWI):** Eligible for Medicaid payment of your Medicare Part A premium only. You are not otherwise eligible for Medicaid.

### If you are a QMB Beneficiary:

You have a \$0 cost share, except for Part D prescription drug copays, as long as you remain a QMB Member.

### If you are a SLMB, QI, or QDWI Beneficiary:

Because Medicaid does not pay your cost share, and you do not have full Medicaid benefits, your cost share is typically 20%\*\*. There are a few exceptions such as preventive wellness exams and most supplemental benefits provided by Molina Medicare, where you will have a \$0 cost share.



### **Eligibility Changes:**

It is important to read and respond to all mail that comes from Social Security and your state Medicaid office and to maintain your Medicaid eligibility status.

Periodically, as required by CMS, we will check the status of your Medicaid eligibility as well as your dual eligible category. If your eligibility status changes, your cost share may also change from \$0 to 20%\* or from 20%\* to \$0. If you lose Medicaid coverage entirely, you will be given a grace period so that you can reapply for Medicaid and become reinstated if you still qualify.

If you no longer qualify for Medicaid you may be involuntarily disenrolled from the Plan. Your state Medicaid agency will send you notification of your loss of Medicaid or change in Medicaid category. We may also contact you to remind you to reapply for Medicaid. For this reason it is important to let us know whenever your mailing address and/or phone number changes.

If you are currently entitled to receive full or partial Medicaid benefits please see your Medicaid member handbook or other state Medicaid documents for full details on your Medicaid benefits, limitations, restrictions, and exclusions. In your state, the Medicaid program can be reached through the office of the Ohio Department of Medicaid (ODM).

\*Annual deductible for Part B services, and 20% coinsurance (as applicable), in addition to varying cost share amounts for Part A services apply when Member's cost share amount is not \$0.

## Summary of Premiums & Benefits

### Molina Medicare Complete Care Select

**Monthly Premium** \$0 per month



If you get Extra Help from Medicare, your monthly plan premium will be lower or you might pay nothing.

In addition, you must keep paying your Medicare Part B premium.

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**Medical Deductible** This plan does not have a deductible.



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**Maximum Out-of-Pocket Responsibility** \$8,850 each year for services you receive from in-network providers. (does not include prescription drugs)



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Questions? Call our team of Medicare Trusted Advisors at (866) 403-8293, TTY: 711.



## Molina Medicare Complete Care Select

**Inpatient Hospital** Our plan covers 90 days for a hospital stay per benefit period.



Our plan also covers 60 "lifetime reserve days." These are "extra" days that we cover. If your hospital stay is longer than 90 days per benefit period, you can use these extra days. But once you have used up these extra 60 days, your inpatient hospital coverage will be limited to 90 days per benefit period.

- \$0 copay to \$325 copay per day for days 1 through 6 of the benefit period.
- \$0 copay per day for days 7 through 90 of the benefit period.
- \$0 copay for Medicare-covered lifetime reserve days.

*Prior authorization may be required.*

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**Outpatient Hospital** \$0 copay or 20% of the cost per visit



*Prior authorization may be required.*

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**Ambulatory Surgical Center** \$0 or \$50 copay per visit



*Prior authorization may be required.*

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**Doctor Visits**



**Primary Care**

\$0 copay per visit

**Specialists**

\$0 copay or \$30 copay per visit

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**Preventive Care**



\$0 copay

Look for the rows with the apple in the Chapter 4 Medical benefits chart in the Evidence of Coverage. Any additional preventive services approved by Medicare during the plan year will be covered.

## Summary of Premiums & Benefits (Continued)

### Molina Medicare Complete Care Select

**Emergency Care** \$0 or \$100 copay



**Urgently Needed Services** \$0 or \$30 copay



**Diagnostic Services/Labs/Imaging**



**Diagnostic tests and procedures**

\$0 copay (physician's office or freestanding location) or \$0 copay or 20% of the cost (hospital)

**Lab services**

\$0 copay (physician's office or freestanding location) or \$0 copay or 20% of the cost (hospital)

**Diagnostic radiology services** (such as MRI, CT scan)

\$0 copay (physician's office or freestanding location) or \$0 copay or 20% of the cost (hospital)

**Outpatient X-rays**

\$0 copay

**Therapeutic radiology**

\$0 copay (physician's office or freestanding location) or \$0 copay or 20% of the cost (hospital)

*Prior authorization may be required for some services.*

*No authorization is required for outpatient lab services and outpatient x-ray services. Genetic lab testing requires prior authorization.*

Questions? Call our team of Medicare Trusted Advisors at (866) 403-8293, TTY: 711.

## Molina Medicare Complete Care Select

### Hearing Services



#### Medicare-covered diagnostic hearing and balance exams

\$0 copay or 20% of the cost

#### Routine hearing exam

\$0 copay, 1 every year

#### Fitting for hearing aid/evaluation

\$0 copay, 1 every year

#### Hearing aids

\$0 copay

Our plan covers up to 2 pre-selected hearing aids covered from a plan approved provider every 2 years.

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### Dental Services



#### Medicare-covered dental services

\$0 copay

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## Summary of Premiums & Benefits (Continued)

### Molina Medicare Complete Care Select

#### Vision Services



#### Medicare-covered vision services

- Vision exam to diagnose/treat diseases of the eye (including yearly glaucoma screening): \$0 copay
- Eyeglasses or contact lenses after cataract surgery: \$0 copay or 20% of the cost

#### **We have partnered with a Vision Vendor to give you more value for your routine vision needs!**

Supplemental Vision services covered include, but not limited to:

Coverage includes:

- One routine eye exam every calendar year
- An eyewear allowance

You can use your \$200 eyewear allowance to purchase:

- Contact lenses\*
- Eyeglasses (lenses and frames)
- Eyeglass lenses and / or frames
- Upgrades (such as, tinted, U-V, polarized or photochromatic lenses).

\*If you choose contact lenses, your eyewear allowance can also be used to pay down all or a portion of your contact lens fitting fee.

You are responsible for paying for any corrective eyewear over the limit of the plan's eyewear allowance.

\$0 copay for up to one routine eye exam (and refraction) for eyeglasses every calendar year.

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Questions? Call our team of Medicare Trusted Advisors at (866) 403-8293, TTY: 711.

## Molina Medicare Complete Care Select

### Mental Health Services



#### Inpatient visit

Our plan covers up to 190 days in a lifetime for inpatient mental health care in a psychiatric hospital. The inpatient hospital care limit does not apply to inpatient mental services provided in a general hospital.

Our plan covers 90 days for an inpatient hospital stay.

Our plan also covers 60 "lifetime reserve days." These are "extra" days that we cover. If your hospital stay is longer than 90 days, you can use these extra days. But once you have used up these extra 60 days, your inpatient hospital coverage will be limited to 90 days.

In 2023 the amounts for each benefit period were \$0 or:

- \$1,600 deductible per benefit period
- \$0 for the first 60 days of each benefit period
- \$400 per day for days 61–90 of each benefit period
- \$800 per "lifetime reserve day" after day 90 of each benefit period (up to a maximum of 60 days over your lifetime)

These amounts may change for 2024.

*Prior authorization may be required.*

#### Outpatient individual/group therapy visit

\$0 or \$45 copay

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### Skilled Nursing Facility



Our plan covers up to 100 days in a skilled nursing facility.

In 2023 the amounts for each benefit period were \$0 or:

- \$0 copay per day for days 1 - 20
- \$200 copay per day for days 21-100
- All costs for day 101 and beyond.

These amounts may change for 2024.

No prior hospitalization is required.

*Prior authorization may be required.*

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## Summary of Premiums & Benefits (Continued)

### Molina Medicare Complete Care Select

#### Physical Therapy



#### Physical therapy and speech therapy

\$0 or \$40 copay

*Prior authorization may be required.*

#### Cardiac and pulmonary rehabilitation

You pay \$0 or 20% of the cost share for this benefit

*Prior authorization may be required.*

#### Occupational therapy services

\$0 or \$40 copay

*Prior authorization may be required.*

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#### Ambulance



\$0 copay or 20% of the cost

*Prior authorization required for non-emergent ambulance only.*

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#### Transportation



\$0 copay

\$100 allowance every quarter for routine transportation. Unused allowance does not carry over to next quarter.

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### Medicare Part B Drugs

#### Chemotherapy/ Radiation Drugs and other Part B Drugs

\$0 or \$0 copay to 20% of the cost

*Prior authorization may be required.*

Questions? Call our team of Medicare Trusted Advisors at (866) 403-8293, TTY: 711.



## Summary of Drug Coverage

### Standard Retail Pharmacy and Mail-Order Pharmacy

Depending on your income and institutional status, you pay the following:

For generic drugs (including brand drugs treated as generic):

- \$0 copay

For all other drugs:

- \$0 copay
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Questions? Call our team of Medicare Trusted Advisors at (866) 403-8293, TTY: 711.



## Coverage Stages

### **Stage 1: Deductible**

You pay the full cost of Tier 1-5 drugs until you reach the yearly \$0 or \$104 deductible.

Depending on your level of Medicaid eligibility, your Part D deductible may vary. If you receive "Extra Help" to pay your prescription drugs, the deductible stage does not apply to you.

### **Stage 2: Initial Coverage**

During this stage, the plan pays its share of the cost of your drugs, and you pay your share of the cost. You stay in this stage until your year-to-date "total drug costs" (your payments plus any Part D plan payments) total \$5,030.

If you reside in a long-term care facility, you pay the same as at a retail pharmacy. You may get drugs from an out-of-network pharmacy at the same cost as an in-network pharmacy.

### **Stage 3: Gap Coverage**

During this stage, you pay 25% of the price for brand name drugs (plus a portion of the dispensing fee) and 25% of the price for generic drugs. You stay in this stage until your year-to-date "out-of-pocket costs" (your payments) reach a total of \$8,000. This amount and rules for counting costs toward this amount have been set by Medicare.

### **Stage 4: Catastrophic Coverage**

After your yearly out-of-pocket drug costs (including drugs purchased through your retail pharmacy and through mail order) reach \$8,000 the plan will pay all of the costs of your drugs.

## Summary of Other Benefits

### Molina Medicare Complete Care Select

#### Acupuncture



#### Medicare-Covered Acupuncture

\$0 copay or \$15 copay

Up to 12 visits in 90 days are covered for chronic lower back pain. Up to eight additional sessions are covered in the same year for those patients demonstrating an improvement.

#### Routine Acupuncture

\$15 copay

Up to 12 visits every year for routine services

#### Additional Smoking and Tobacco Use Cessation



\$0 copay

8 counseling visits offered in addition to Medicare.

#### Additional Telehealth Services



\$0 copay

Includes Primary Care Physician Services

#### Annual Physical Exam



\$0 copay

#### Chiropractic Care



#### Medicare-Covered Chiropractic Services

\$0 or \$15 copay

Manipulation of the spine to correct a subluxation (when one or more of the bones of your spine move out of position).

#### Routine Chiropractic Services

\$15 copay

Up to 12 visits every year for routine services

Questions? Call our team of Medicare Trusted Advisors at (866) 403-8293, TTY: 711.

## Molina Medicare Complete Care Select

### Dialysis

\$0 copay or 20% of the cost



### Fitness Benefit

\$0 copay

Silver&Fit offers Members access to contracted fitness facilities and Home Fitness Kits for Members who prefer to exercise at home or while traveling.



### Foot Care (Podiatry)

#### Medicare-Covered Foot Exam and Treatment

\$0 or \$30 copay

Foot exams and treatment if you have diabetes-related nerve damage and/or meet certain conditions.



*Prior authorization may be required.*

### Health Education

\$0 copay

Programs to help you learn to manage your health conditions, including health education, learning materials, health advice, and care tips.



### Home Health Care

\$0 copay



*Prior authorization may be required.*

### Meals Benefit

\$0 copay



Standard meal cycle is a 2-week menu with a total of 28 delivered meals, based on member need. Maximum of 56 meals and 4 weeks per year. Must meet criteria approved by the plan.

*Prior authorization may be required.*

## Summary of Other Benefits (Continued)

### Molina Medicare Complete Care Select

#### Medical Equipment and Supplies



**Durable Medical Equipment** (such as wheelchairs, oxygen)

\$0 copay or 20% of the cost

**Prosthetics/Medical Supplies**

\$0 copay or 20% of the cost

**Diabetic Supplies and Services**

\$0 copay

*Prior authorization may be required for Durable Medical Equipment, Prosthetics/Medical supplies, and Diabetic supplies.*

*Prior authorization required for diabetic shoes and inserts.*

*Prior authorization not required for preferred manufacturer.*

#### 24-Hour Nurse Advice Line



\$0 copay

Available 24 hours a day, 7 days a week.

#### Nutritional/Dietary Benefit



\$0 copay

12 individual or group sessions every year; individual telephonic nutrition counseling upon request.

#### Opioid Treatment Program Services



\$0 copay

*Prior authorization may be required.*

#### Outpatient Blood Services



\$0 copay or 20% of the cost

3 pint deductible waived

#### Outpatient Substance Abuse



\$0 or \$30 copay

Individual or group therapy visits

*Prior authorization may be required.*

Questions? Call our team of Medicare Trusted Advisors at (866) 403-8293, TTY: 711.

## Molina Medicare Complete Care Select

### **Personal Emergency Response System Plus (PERSPlus)**



\$0 copay

When authorized, we will provide an in-home device to notify the appropriate personnel in the event of an emergency (e.g., a fall).

Case Management review required.

*Prior authorization may be required.*

### **Worldwide Emergency and Urgent Care**



\$0 copay

You are covered for worldwide emergency and urgent care services up to \$10,000.

### **MyChoice Card**



\$0 copay

You receive a prepaid debit card that may be used toward select supplemental plan benefits such as:

- Food and produce\*
- Routine transportation
- Special Supplemental Benefits for Chronic Illnesses\*

Funds are loaded onto the card each benefit period. A benefit period can be monthly, quarterly, or annually depending on the benefits. At the end of each benefit period, any unused allocated money will not carry over to the following period or plan year.

*\*Eligibility requirements applicable*

## Summary of Other Benefits (Continued)

### Molina Medicare Complete Care Select

**Special  
Supplemental  
Benefits for Chronic  
Illnesses**



\$0 copay

\$150 allowance every quarter for the following benefits:

- Mental health and wellness applications
- Service Animal supplies
- Pest control
- Non-Medicare covered genetic test kits

Unused allowance does not carry over to next quarter.

\$45 allowance every month for food and produce.

Unused allowance does not carry over to next month.

*Prior authorization may be required.*

You must use your MyChoice card to get the benefit and services. See MyChoice card section for more information.

*Members must complete a Health Risk Assessment and meet the criteria outlined in Chapter 4 of the Evidence of Coverage.*

Questions? Call our team of Medicare Trusted Advisors at (866) 403-8293, TTY: 711.



## Summary of Medicaid-Covered Benefits

### What Services are Covered

People who have Medicare and Medicaid are considered dual-eligible. Although you do not have full Medicaid benefits, you may receive help with your plan premium.

| Benefit   | Molina Medicare Complete Care Select   | Ohio Medicaid   |
|---|--|---|
| <b>IMPORTANT INFORMATION</b>  |  |   |
| <p><b>Premium and Other Important Information</b></p> <p>If you get Extra Help from Medicare, your monthly plan premium will be lower or you may pay nothing.</p> | <p><b>General</b></p> <p>\$0 monthly plan premium</p> <p><b>In-Network</b></p> <p>\$0 or \$ 226 deductible per year for in- network services. This amount may change for 2024.</p> <p>\$8,850 out-of-pocket limit for Medicare-covered services.</p> | <p>Medicaid assistance with premium payments may vary based on your level of Medicaid eligibility. See the Medicaid Dual Eligibility Coverage Categories section of this document for more information.</p> |

Questions? Call our team of Medicare Trusted Advisors at (866) 403-8293, TTY: 711.





## Glossary of Terms

### **Coinsurance**

The percentage you pay as your share of the cost for medical services or prescription drugs. For example, if you have 20 percent coinsurance, you pay 20 percent of the cost of your medical bill.

### **Copay**

The fixed amount you pay as your share of the cost of a medical service or supply. For example, you might have a \$20 copay every time you see your primary care doctor.

### **Deductible**

The amount you pay for health care services or prescriptions before your insurance begins to pay.

### **Extra Help**

A Medicare program to help people with limited income and resources pay prescription drug program costs, like premiums, deductibles, and coinsurance.

### **Long-term care**

Services and support for people who can't perform basic activities of daily living, like dressing and bathing. Medicare and most health insurance plans do not pay for long-term care.

### **Medicaid**

A state and federal program that provides health coverage to low-income people.

### **Medicare Advantage**

Also known as Part C. A type of Medicare plan offered by a private company approved by Medicare. A Medicare Advantage plan is an alternative to Original Medicare. It provides all of your Part A and Part B benefits and often offers extra benefits, like dental and vision care.

### **Original Medicare**

Medicare Part A (hospital insurance) and Part B (medical insurance). Most people get it when they turn 65. The federal government manages Original Medicare.

### **Out-of-pocket maximum**

The most you have to pay for covered services in one year. Once you reach this amount, your insurance covers 100 percent of your medically necessary care for the rest of the year.

### **Premium**

The money you pay monthly to Medicare or a health care plan for coverage.

### **Preventive services**

Health care to prevent or detect illness at an early stage. Most health plans must cover some important preventive services, like flu shots and blood pressure screening, at no cost to you.

## How can you enroll?



### Apply by Phone

Call **(866) 403-8293, TTY/TDD 711**, to enroll over the phone. Our team of Molina Medicare Trusted Advisors are happy to answer your questions and help you enroll.



### Apply in Person

If you prefer to meet face-to-face with one of our Molina Medicare Trusted Advisors, please call us to schedule an appointment.



### Apply by Mail

Simply complete the enrollment application and return it using the postage-paid envelope. If you do not already have an enrollment application, call us and we will be happy to mail one to you.



### Apply Online

Visit [MolinaHealthcare.com/Medicare](https://MolinaHealthcare.com/Medicare) to apply online.

Molina Healthcare is a DSNP and HMO plan with a Medicare contract. DSNP plans have a contract with the state Medicaid program. Enrollment depends on contract renewal. Molina Healthcare complies with applicable Federal civil rights laws and does not discriminate on the basis of race, ethnicity, national origin, religion, gender, sex, age, mental or physical disability, health status, receipt of healthcare, claims experience, medical history, genetic information, evidence of insurability, geographic location. We have free interpreter services to answer any questions you may have about our health or drug plan. To get an interpreter, just call us at (866) 472-4584, TTY: 711. Someone who speaks English can help you. This is a free service. Spanish: Tenemos servicios de intérprete sin costo alguno para responder cualquier pregunta que pueda tener sobre nuestro plan de salud o medicamentos. Para hablar con un intérprete, por favor llame al (866) 472-4584, TTY: 711. Alguien que hable español le podrá ayudar. Este es un servicio gratuito. The benefits mentioned are a part of special supplemental program for the chronically ill. Not all members qualify.









# Contact us

Ready to enroll or have questions?

Call **(866) 403-8293, TTY: 711**

Current Members Call: **(866) 472-4584, TTY: 711**

7 days a week, 8 a.m. – 8 p.m., local time



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